



Sept 30, 2020

Dear Residents and Families,

I am very excited to share that we will be allowing indoor community visits, beginning later this week. Families will be given three in-person visitation options, including: outdoor visits, indoor common area visits, and in-unit (apartment) visits. We are going to still maintain the two-person visitor limit, require masks and social distancing, and allow no food or drink during the visit. All visits must be scheduled in advance with Donna See; please inform her of which visit type you are requesting. In-unit visits will be based on the ability to maintain six feet of social distance in the unit. If space does not allow, we will ask that you visit in the designated upper reception area. For in-unit visits, you will be expected to go directly to the apartment without other resident contact. If you are able, please consider cracking a window open during your in-unit visit. Both indoor and outdoor visits will be scheduled for 30 minutes. All guests will be witnessed hand sanitizing, and will be screened and temped upon arrival. The rules of visits will be posted clearly for you.

I am so happy to be able to extend these additional options to get all of you together, before the cold weather! I want to remind all of you that the Covid virus is still out there. We continue to experience close calls. When considering your visits, please evaluate potential risks to the community. We are still providing both ZOOM and window visits as well. I don't want to think that we will ever have to roll back the efforts we are making. Thank you all for your cooperation and understanding!

Sincerely,



Tom McMullen  
Executive Director

50 Pine Street  
Gardner, MA 01440  
Tel: 978-632-8292  
Fax: 978-632-8280  
[www.hwcommons.com](http://www.hwcommons.com)

